# Planning

# Ordering

Please place your order at least 72 hours prior to your event. We will make every effort to accommodate last minute requests, but this lead time is necessary to ensure that the freshest ingredients and adequate staff are available. Orders must be confirmed the day before your event.

#### **Custom menus**

We are happy to create a custom menu including special dietary options (vegetarian, gluten-friendly, etc.).

### Cancellation

We realize that emergency cancellations do occur, and we'll do our best to avoid any cancellation charges. If an order is cancelled at least 48 hours in advance, we can usually avoid any charges except for specially ordered food products or prepared foods that cannot otherwise be utilized. Cancellations within 24 hours will incur charges for any food, labor and other costs already incurred.

## Pricing

Prices quoted are for services provided during our normal business hours of 7am to 2pm.

Arrangements can also be made for after hours catering functions at an additional charge.

## Extras

Catering orders are served with quality disposable-ware. China, linens, flowers, decorations, wait staff, chef services and other custom services are also available at an additional charge, which will be quoted separately. Any unreturned catering equipment will be billed at full cost.

# Cleanup

Cleanup is not included in the pricing for orders delivered on disposable-ware. If requested at the time of the order, cleanup services can be provided for an additional charge. Orders with specify service on china include cleanup in the pricing.

# Payment

We accept all major credit cards and department charges as payment.

Thank you for choosing Yes We Cater! It is our pleasure to serve you.



2000 calories a day is used for general nutrition advice, but calorie needs vary.

Additional nutrition information available upon request.